

Important information for our customers regarding IAC's response to the COVID-19 outbreak ***

Individual Assurance Company, Life, Health & Accident (IAC) has implemented the following policy servicing and claims handling practices during the pandemic period:

- Grace Periods on policy premium payments are extended to meet applicable state requirements and emergency orders.
- No cancellations of policies for non-payment until the later of date of the state regulation or while the order is in effect.
- Your Medicare Part B coverage should cover COVID-19 testing required by your doctor or medical provider (<https://www.medicare.gov/coverage/coronavirus-disease-2019-covid-19-tests>).
- All COVID-19-related claims will be handled expeditiously.

*** This plan is subject to change as Federal and State mandates continue to change in response to the COVID-19 Pandemic Crisis.